

CAITLYN CRAFT

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SUMMARY Technologist with a versatile skill set and passion for communication. Proponent of design thinking as the most human-centered approach to innovation. Enjoys tackling complex problems. Craves meaningful—easily traced to impact—work.

EMPLOYMENT

Stanford University 2014 - Present	Director of Technology and Communications designing large-scale technical solutions for 24,705 Stanford faculty, staff, and graduate student users. Collaborates across internal leadership, external vendors, and user community. <i>(industry equivalent of TPM, IT BA, or solutions architect)</i>
Texas A&M University 2012 - 2014	Web Communications Specialist over a network of websites, social media accounts, and marketing systems.
AVANCE Houston 2011 - 2012	Information Systems Manager responsible for all database systems and data entry staff.
Houston ISD 2011	Technologist tasked with leading the school district's first one-to-one student MacBook implementation.
University of Houston 2006 - 2010	Academic Support Assistant providing technical support and troubleshooting to faculty, staff, and students.

EDUCATION University of Houston 2010 BS, Computer Information Systems, Cum Laude

SKILLS Design Adobe CC, HTML, CSS, PHP, CMS (WordPress & Drupal)

Leadership Stanford Manager Academy

Project Management Certificate from Texas A&M University

COMMUNITY Presented on Domain of One's Own at HighEdWeb (2019); Volunteered at the Bay Area Drupal Camp (2018); Panelist at Stanford Drupal Camp (2016); Spoke on project management principles at the Stanford IT Unconference (2014).